

INDIVIDUAL ONBOARDING FORM

CLIENT AGREEMENT

1. INTRODUCTION

- 1.1 A.S.K. Services INTL (hereinafter referred to as 'the 'Company') is a regulated investment dealer Company operating under the domain [askservicesintl.net](https://www.askservicesintl.net).
- 1.2 The Company is incorporated in the Republic of Mauritius. The Company is authorised and regulated by the Financial Services Commission Mauritius ('FSC') (<https://www.fscmauritius.org/en>).

2. ACKNOWLEDGEMENT

- 2.1 The client acknowledges that he/she has read, understood and accepted the Client Agreement and the Terms and Conditions, as amended from time to time, in addition to any information contained within the Company's website available online at www.askservicesintl.net, including but not limited to the information contained within the 'Legal Information' and the 'Legal Documentation' sections (together, the 'Service Agreement').
- 2.2 By accepting the Service Agreement, the client enters into a legally binding agreement with the Company.
- 2.3 The client acknowledges that the Company's official language is the English language.

3. SCOPE OF THE CLIENT AGREEMENT

- 3.1 The Client Agreement forms the basis on which the Company provides investment services to the client.
- 3.2 The Client Agreement is non-negotiable and overrides any other agreements, arrangements, express or implied statements made by the Company unless the Company, in its sole discretion, determines that the context requires otherwise. If the Client Agreement were to be amended, reasonable notice shall be given to the client.

4. COMMENCEMENT OF THE SERVICE AGREEMENT

- 4.1 The Service Agreement shall commence once the prospective client receives an e-mail that contains the trading account number.

5. INTERPRETATION OF TERMS

- 5.1 Unless indicated to the contrary, the defined terms included in the Client Agreement shall have a specific meaning and may be used in the singular or plural as appropriate.

Authorised Representative or Attorney:

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Shall mean either the person who is expressly authorised by the client to act on his/ her behalf; the abovementioned relationship is documented through a Power of Attorney, a copy of which is held by the Company.

Balance:

Shall mean the funds available in a trading account that may be used for trading financial instruments.

Balance Currency:

Shall mean the currency that the trading account is denominated in; it should be noted that all charges including spreads, commissions and swaps, are calculated in that currency.

Client:

Shall mean either the natural or legal person who received the e-mail referred to in paragraph 4.1 above.

Client Money:

Shall mean money that is paid into the Company and is held for the Client. It is calculated as money deposited by the Client in his/her Trading Account, plus or minus any unrealised or realised profit or loss, plus or minus any amount that is due by the Client to the Company and vice versa.

Closed Position:

Shall mean a trading position which is no longer an open position.

Copy Trading:

Shall mean a trading service where a client's account automatically replicates the trades of another trader or signal provider, including social trading platforms or mirror trading services.

Equity:

Shall mean the balance plus or minus any profit or loss that derives from any open positions.

Fair Stop Out:

Shall mean the closing of positions with the highest Margin in the event the Margin Level falls beneath the required minimum.

Free Margin:

Shall mean funds that are available for opening a position. It is calculated as follows:

Free Margin = Equity - Margin

Margin:

Shall mean the required funds available in a trading account for the purposes of maintaining an open position.

Margin Level:

Shall mean the Equity to Margin ratio calculated as: $\text{Margin Level} = \text{Equity} / \text{Margin}$

Open Position:

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Shall mean any position that has not been closed. For example, an open long position not covered by the opposite short position and vice versa.

Prospective Client:

Shall mean either a natural or legal person who completed the application form, that is part of this documentary pack.

Service Agreement:

Shall mean the Client Agreement, as amended from time to time.

Trading Account:

Shall mean the account, which has a unique number, maintained by a client for the purposes of trading financial instruments through the Company trading platform(s).

Value Date:

Shall mean the delivery date of funds.

Vault:

Shall mean the account, which has a unique number, maintained by the client for the purposes of undertaking funding related activities.

6. PROVISION OF SERVICES

- 6.1 The Company provides investment services to the client, details of which are provided by the FSC on its website.
- 6.2 The Company offers, on an execution-only basis, a number of financial instruments to the client, the contract specifications of which are available online at www.askservicesintl.net.
- 6.3 The trading conditions and execution rules of the financial instruments on offer by the Company can be found online at www.askservicesintl.net, at any given time. Upon notice to the client, the Company reserves the right to amend, from time to time, both the trading conditions and execution rules. Even if the Company amends any part of the trading conditions and/ or execution rules the client continues to be bound by the Service Agreement, including but not limited to any amendments that have been implemented.
- 6.4 Under no circumstances, the Company shall provide investment advice or recommendation to the client or state an opinion in relation to a transaction. The client understands that, if necessary, independent advice should be sought in relation to trading financial instruments, including but not limited to trading specific financial instruments, investment strategies pursued, charges and tax implications.
- 6.5 The Company, from time to time and as often as it deems appropriate, may issue material ('the Material'), which contains information including but not limited to the conditions of the financial market, posted through its website and other media. It should be noted that the Material is considered to be marketing communication only and does not contain, and should not be construed as containing, investment advice and/or an investment recommendation and/or, an offer of or solicitation for any transactions in financial instruments. The Company makes no representation and assumes no liability as to the accuracy or

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completeness of the information provided, nor any loss arising from any investment based on a recommendation, forecast or other information supplied by any employee of the Company, a third party or otherwise. The Material is not prepared in accordance with legal requirements promoting the independence of investment research and it is not subject to any prohibition on dealing ahead of the dissemination of investment research. All expressions of opinion included in the Material are subject to change without notice. Any opinions made may be personal to the author and may not reflect the opinions of the Company.

- 6.7 The client understands that no physical delivery of a CFD's underlying instrument (or reference instrument) that he/ she traded through his/ her trading account shall occur.
- 6.8 The client accepts that the Company is the only execution venue, which is a non-regulated market.
- 6.9 The client may trade through his/ her trading account from 00.00.01 (GMT+8) on a Monday until 00.00.00 (GMT+8) on a Friday. It should be noted that trading of certain financial instruments occurs during specific timeframes; the client is responsible for looking at the contract specifications of such instruments for further details, prior to trading. The client shall be notified of any Company holidays through the internal e-mailing system.
- 6.10 The Company is entitled to refuse the provision of any investment or ancillary service to the client, at any time, without being obliged to inform the client of the reasons to do so in order to protect the legitimate interests of both the client and the Company.
- 6.11 The Client acknowledges and agrees that the Company does not provide, support, or facilitate copy trading services, social trading, or mirror trading. All trades executed in the Client's account are initiated solely by the Client or their authorised representative, and the Company does not assume responsibility for replicating or following any third-party trading strategies.
- 6.12 The Company offers CFDs on various instruments, including cryptocurrencies. Trading Crypto CFDs carries a high risk of rapid financial loss due to leverage and market volatility; clients may lose more than their initial investment.

7. CAPACITY

- 7.1 The Company may act either (i) as agent, transmitting orders for execution with third-party counterparties ("Book A Trading"), or (ii) as principal, acting as counterparty to the Client's transactions ("Book B Trading"). The Client acknowledges and accepts that, depending on the nature of the transaction, the Company's capacity may vary.
- 7.2 The Company does not accept the authorized representative as a client, unless specifically agreed otherwise. However, the authorised representative may give instructions to the Company on the client's behalf.
- 7.3 The client authorises the Company to rely and/or act on any instructions sent by the former to the latter, without the need on the Company's part for confirming the authenticity of the instruction or the identity of the person communicating the instruction.

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8. ASSURANCES AND GUARANTEES

8.1 The client assures and guarantees that:

- the Funds, according to paragraph 9.1 below, belong to the client and are free of any lien, charge, pledge or other encumbrance;
- the Funds, according to paragraph 9.1 below, are not the direct or indirect proceeds of any illegal act or omission or product of any criminal activity; and
- he/ she acts for his/herself and is not a representative or trustee of a third person, unless he/she produces to the satisfaction of the Company document(s) to the contrary.

8.2 The client guarantees the authenticity and validity of any document sent to the Company during (i) the account opening process and (ii) throughout the duration of the contractual relationship between the parties.

9. CLIENT MONEY

9.1 Unless otherwise indicated, the Company will deposit any Client Money in one or more segregated account(s) held with an institution, separated from the Company's money; this means that Client Money is treated as belonging to the Client and under no circumstances the Company will use Client Money, at any time, to meet any of its obligations. The Client Money will be pooled with money belonging to other Clients so an individual Client will not have a claim against a specific sum in a specific account, in the event of insolvency. A Client's claim will be against the Client Money pool in general. the Company will exercise all due skill, care and diligence in the selection, appointment and periodic review of the institution where the Client Money is deposited. It should be noted, that segregated account(s) will be established, maintained and operated according to the applicable rules and regulations. The Company will give instructions to the banking institution(s) regarding the transfer and movement(s) of the Client Money. If the Client has an Open Position the Company reserves the right, at any time and at the Company's sole discretion, to set-off any unrealised losses incurred in respect of an Open Position against any of the Client Money that is held by the Company to the Client's credit. In effect, this means that the Company based on the conditions referred to above may transfer any part of any unrealised losses from a banking institution to an account of the Company. At the same time, the Company may transfer any unrealised profit incurred as a result of an Open Position from a Company account to a Client Money account held in a banking institution.

9.2 The Company shall not be responsible for the solvency, act(s) or omission(s) of any banking institution with which Client Money is held.

9.3 The Company is not obliged to pay interest to the client for the Funds deposited.

9.4 As long as the margin remains in the client account, the client agrees that the Company has the right to transfer ownership of the client's margin from the client to the Company, to be kept by the latter as security, and be returned by the Company to the client on completion of the client trade(s). In this case, the margin will be considered as debt due by the Company to the client and not as client money, therefore it could be used by the Company subject to the repayment obligation. Irrespective of the above, the balance and equity of the client account(s) remain unaffected and the client may normally continue his/ her trading and/ or other activity.

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- 9.5 Subject to any restrictions referred to in this Agreement regarding the operation of the vault, the client has the right to withdraw to their vault any part of the Funds equal to the free margin that is available in the relevant trading account provided that there are Funds available.
- 9.6 The client accepts that the Funds shall be deposited in his/ her vault on the value date received by the Institution, net of any transfer fees or other charges incurred by the Company that are imposed by the Institution (or intermediary involved in the process) that holds the Funds.
- 9.7 The client accepts that the Funds shall be deposited in his/ her vault only if the Company is satisfied that the sender of the Funds is the client or his/ her authorised representative; if the Company is not satisfied as to the above then the Company has the right to reject the Funds and return them to the remitter net of any transfer fees or other charges incurred by the Company, using the same transfer method as the one through which it originally received the Funds.
- 9.8 The client accepts that withdrawal of any part of the Funds shall be concluded using the same transfer method and the same remitter as the one which the Company originally received the Funds from; under such circumstances, the Company shall return the part of the Funds requested net of any transfer fees or other charges incurred by the Company.
- 9.9 the Company reserves the right to decline a withdrawal that the client requested using a specific transfer method and has the right to suggest an alternative.
- 9.10 If, at any time, the Company is not satisfied with the documentation provided by the client in relation to the withdrawal/ deposit, the Company reserves the right to reverse to the remitter any part of the Funds net of any transfer fees or other charges incurred by the Company, using the same transfer method as the one through which it originally received the Funds.
- 9.11 The client accepts that the Institution may reverse any part of the Funds, for any reason; as a result, the Company shall immediately reverse the respective amount from the trading account net of any transfer fees or other charges incurred by the Company, using the same transfer method as the one through which it originally received the Funds. The client accepts that this may result to a negative balance in the trading account.
- 9.12 The client accepts that any requests that relate to the administration of the trading account shall be made through the Company Client Portal or by E-Mail to: contact.mauritius@askservicesintl.net
- 9.13 The Company shall take all reasonable steps to ensure that the client is informed regarding the progress of any requests referred to in the 'Client Money' section, specifically in relation to the expected processing time and the need for any, or any further, documentation that if not in place may delay the processing.
- 9.14 If the client's trading account is inactive for 6 months, the Company reserves the right to charge an account maintenance fee of USD15 (or currency equivalent) in order to maintain the trading account open.
- 9.15 If the client's trading account has Funds of less than USD15 (or currency equivalent), the Company reserves the right to close the account, after notifying the client accordingly, and charge a relevant fee.
- 9.16 After the first 6 months of inactivity, the Company maintains the right to charge an account maintenance fee of USD5 per month for every month of inactivity.
- 9.17 The client can be informed about the typical processing times of their deposits/ withdrawals through the Company's official website.

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- 9.18 The Company reserves the right to request additional information and/or documentation to satisfy itself that the client's request concerning their deposits/ withdrawals is legitimate. In addition, the Company reserves the right to reject such a request if it deems that this may not be legitimate. The client accepts that under such circumstances there may be a delay in processing the request.

10. CHARGES

- 10.1 Prior to trading CFDs the client needs to consider any applicable charges such as spread(s), commission(s), and swap(s). The client is solely responsible for requiring clarifications from the Company in relation to the above, if necessary.
- 10.2 The client should note that not all charges are represented in monetary terms (for example, charges may appear as a percentage of the value of a CFD); therefore, the client needs to ensure that he/ she understands the amount that the percentage amounts to.
- 10.3 The Company reserves the right to change, from time to time, any of the charges applicable to clients when trading financial instruments without prior written notice to the latter; the most up-to-date information shall be found online at www.askservicesintl.net.
- 10.4 The client should note that any applicable charges shall be instantly deducted from his/ her trading account.

Spread(s) and Commission(s)

- 10.5 The applicable spreads (which include the Company's mark-up, if applicable) and commissions charged when conducting a trade are available online at www.askservicesintl.net.

Swap(s) or Finance Fee

- 10.6 The swap or finance fee is the interest added or deducted for holding an open position overnight.
- 10.7 Depending on the position held and the interest rates of the currency pair involved in a transaction the client may either be credited or debited with a financing fee; the operation is conducted at 23:59 server time and the resulting amount is automatically converted into the client's balance currency.
- 10.8 From Monday to Thursday swap is charged once and from Friday to Saturday swap is charged in triple size (to cover for the costs of carrying the trade over the weekend). It should be noted that the Company charges its own interest; the rollover interest rates of the Company are based on the overnight rate provided by Bloomberg; the Company updates such rate as often as it deems necessary. It should also be noted that if there is a market for a particular instrument over the weekend, then swaps will only be charged once on Friday, as well as once on Saturday and Sunday.
- 10.9 Further information regarding swaps can be found under the Trading Conditions Appendix.

11. LIABILITY

- 11.1 The Company shall, at all times, conclude client's transactions in good faith.

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- 11.2 The Company bears no responsibility for any acts or omissions concluded by either a natural or legal person that provides the Company with information in relation to the execution of the client's transactions in financial instruments, unless such acts or omissions were the result of negligence or fraud on behalf of the Company.
- 11.3 The Company bears no responsibility for any loss of opportunity that results in reduction in the value of the client's transactions in financial instruments, regardless of the cause of such reduction, except to the extent that reduction occurred as a direct consequence of the Company's deliberate actions or omissions.

12. INDEMNITY

- 12.1 The client shall indemnify, or indemnify on demand, the Company for any costs incurred under the provision of investment or ancillary services by the latter, including but not limited to
- (i) the client's breach of the Service Agreement or
 - (ii) false or misleading information provided by the client to the Company.

13. DURATION OF THE SERVICE AGREEMENT

- 13.1 The Service Agreement shall be effective since the day described in the 'Commencement of the Service Agreement' section, for an indefinite time period until its termination or default.

14. AMENDMENTS TO THE SERVICE AGREEMENT

- 14.1 The Company reserves the right to amend, from time to time, any part of the Service Agreement, especially if the Company deems that such amendments are necessary given an announcement by a regulatory authority of a competent jurisdiction. Under such circumstances, the client shall be notified either in writing or through the Company's website accordingly and shall reserve the right to accept or deny the amendments; it should be noted that the client's consent is not required for any amendment to be effective immediately.

15. TERMINATION AND DEFAULT

- 15.1 The client reserves the right to terminate the Service Agreement within 15 (fifteen) business days from the announcement of an amendment under the 'Amendments to the Service Agreement' section above, by sending a notification through registered post to the Company's registered address or by sending an e-mail to a designated recipient of the Company, given that there are no open positions traded through the relevant trading account and the client has no outstanding obligations to the Company.
- 15.2 The Company may terminate the Service Agreement by giving the client at least 7 (seven) business days written notice, specifying the termination date.
- 15.3 The client accepts that the Company reserves the right to terminate the Service Agreement immediately by providing the former with a written notice, if paragraph 15.4, below, becomes effective.
- 15.4 The Company shall immediately terminate the Service Agreement, in the event of:

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- a violation of any part of the Service Agreement on behalf of the client;
- an issuance of an application, order, resolution or other announcement in relation to bankruptcy or winding-up proceedings that involve the client;
- a client's death; and
- a client involving the Company in any type of fraud.

15.5 A termination of the Service Agreement shall not imply that any of the client's responsibilities cease to exist; the latter shall still be liable to pay to the Company any amount that is due to the Company or any expenses that are incurred by the Company, as a result of the termination of the Service Agreement; and any damage that has arisen because of an arrangement or settlement.

15.6 Upon termination of the Service Agreement under paragraph 15.1, above, the Company shall immediately transfer to the client any amount available in the relevant trading account minus any outstanding amount that is due to Company by the client.

15.7 If paragraph 15.4, above, becomes effective the Company reserves the right to reverse any transactions that are deemed to be contrary to the Company's or the clients' interests.

16. CONFIDENTIALITY AND PERSONAL DATA PROTECTION

16.1 The Company is responsible for any client's personal data kept by the Company according to the processing of Personal Data (Data Protection Act 2017).

16.2 The Company shall not disclose to a third party, any of the client's confidential information unless required to do so by a regulatory authority of a competent jurisdiction; such disclosure shall occur on a 'need-to-know' basis, unless otherwise instructed by, inter alia, any governmental body, subject to the provisions of applicable legislation. Under such circumstances, the Company shall expressly inform the third party regarding the confidential nature of the information.

16.3 The client accepts and consents that the Company may, from time to time, contractually engage companies for statistical purposes in order to improve the Company's marketing; as a result, some or all of the client's personal data may be disclosed on an anonymous and aggregated basis only.

17. RECORDINGS OF TELEPHONE CALLS

17.1 The content of any telephone call ('the Telephone Record') between the client and the Company may be recorded and saved as electronic record. The client agrees that the Company has the right to use the Telephone Records as it deems necessary, including but not limited to instances when a dispute arises between the client and the Company.

17.2 All instructions received from the client, during a telephone call, in relation to trading financial instruments shall be conclusive and binding.

17.3 The Company may provide copies of such recordings of telephone calls to a regulatory authority of a competent authority, without informing the client.

18. CONFLICTS OF INTEREST

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- 18.1 The client accepts that a conflict of interest may arise when the interest of the Company competes or interferes, or appear to compete or interfere, with the client's interests under the Service Agreement.
- 18.2 Specifically, the client accepts that:
- The Company may execute at the same time instructions by different clients that are opposite to one another;
 - The Company may establish business, including but not limited to trading relationships, with other issuers of financial instruments and the Company may have a financial interest in such instruments;
 - The Company may pay commission or any other related fee to a third party as a result of introducing the client (under such circumstances the client shall be notified accordingly).
- 18.3 For further details, please read the Conflicts of Interest Policy available online at www.askservicesintl.net.

19. DIRECT CONTACT CONSENT

- 19.1 The client consents that any communication received by the Company, from time to time, in relation to the Service Agreement or any other communication in relation to marketing does not breach any of the client's rights under the Service Agreement.

20. REPRESENTATIONS AND WARRANTIES

- 20.1 The Client represents and warrants that it has entered into this Agreement voluntarily, without coercion or undue influence, and with full understanding of the rights and obligations arising hereunder.
- 20.2 If the Client is a legal person, it represents and warrants that it is duly incorporated, validly existing, and in good standing under the laws of its jurisdiction of incorporation, and that the individual(s) executing this Agreement are duly authorised to bind the Client.
- 20.3 The Client acknowledges that the Company reserves the right, at its discretion, to revoke, suspend, or reject any Power of Attorney, mandate, or other authorisation governing the relationship between the Client and its appointed representative(s), with notice to the Client.
- 20.4 The Company confirms that it is not engaging in any solicitation of financial services in the Client's jurisdiction. The Client declares that it is fully aware of, and will comply with, all legal, regulatory, tax, and reporting requirements applicable in its jurisdiction in connection with this Agreement and with any transactions executed through the Company.
- 20.5 The Client represents that any trading or investment activity undertaken through the Company is reasonable and proportionate to its financial capacity and risk profile, and that the Client has sought, or will seek as necessary, independent financial, legal, or tax advice.
- 20.6 The Client accepts that all trading activity shall occur exclusively through the Company's approved trading platforms and/or any other electronic systems made available to the Client by the Company.
- 20.7 The Client accepts and agrees to the contract specifications and trading conditions for each financial instrument as published by the Company from time to time on its official website. The Company reserves

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the right to amend such specifications or conditions at its discretion, and such amendments shall be effective upon publication.

- 20.8 Where the Client comprises more than one legal or natural person, each such person shall be jointly and severally liable under this Agreement. In such cases, any communication, notice, or instruction delivered to one authorised representative shall be deemed delivered to all persons constituting the Client.
- 20.9 The Client acknowledges and accepts that the Company shall take all reasonable steps to ensure compliance with applicable laws, rules, and regulations, and that such compliance actions shall be binding on the Client.
- 20.10 The Client agrees that the Company shall have a general lien over any funds or assets held in the Client's trading account to secure any amounts due and payable by the Client to the Company. The Company may exercise such lien without prior consent of the Client, provided that the Company shall notify the Client promptly of any such action.
- 20.11 The Client authorises the Company to debit its trading account(s) for any amounts lawfully due and payable to the Company under this Agreement, including but not limited to fees, charges, commissions, or losses arising from trading activity.
- 20.12 Where a Client's trading account remains inactive for a continuous period of six (6) months and the balance of such account is below USD 500 (or currency equivalent), the Company may, at its discretion, disable or close the account. The Client may request reactivation subject to the Company's approval and applicable procedures.

21. FORCE MAJEURE EVENT

- 21.1 The Company shall, in its reasonable opinion, determine that a force majeure event occurred; under such circumstances the Company shall take all reasonable steps in order to inform the client.
- 21.2 A force majeure event is as an event or circumstance, including but not limited to any natural, technological, political, governmental, social, economic, act of god or similar event or circumstance that occurred after a transaction in a financial instrument occurred and such event or circumstance has not been anticipated at the date of entering into the transaction. In addition to the above, a force majeure event may include instances of illegitimate actions against the Company servers that may be outside the control of the client or the Company.
- 21.3 If the Company determines that a force majeure event occurred, without prejudice to any other rights of the client under the Service Agreement, the Company may:
- increase margin requirements; and/ or
 - increase spreads; and/ or
 - decrease leverage; and/ or
 - close-out, in good faith, any open positions at a price that the Company considers reasonable; and/ or
 - request amendments to any closed positions; and/ or

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- suspend the provision of investment and/ or ancillary services to the client; and/ or
- amend any of the content of the Service Agreement on the basis that it is impossible for the Company to comply with it.

22. GOVERNING LAW AND JURISDICTION

- 22.1 The client accepts that the Service Agreement and any investment and/ or ancillary services provided under it by the Company shall be governed by the law of the Republic of Mauritius.
- 22.2 Any proceedings and their settlement that may involve the Company and the client shall take place in the competent courts of the Republic of Mauritius.

23. MISCELLANEOUS

- 23.1 Unless specifically instructed otherwise any notice, instruction, request or other communication shall be given by the client to the Company in writing and shall be sent to the Company's registered office address, which appears on the 'Contact Us' page. Any notice, instruction, request or other communication shall be effective when received by the Company.
- 23.2 The client shall not, under no circumstance, assign or transfer any of his/ her rights and/ or obligations under the Service Agreement to another natural or legal person.
- 23.3 The Company may, under certain circumstance, assign or transfer any of its rights and/ or obligations under the Service Agreement to another natural or legal person, in whole or in part provided that such natural or legal person agrees to abide by the Service Agreement.

24. SEVERABILITY

- 24.1 If, for any reason, a part of the Service Agreement is deemed to be unenforceable by a court of competent jurisdiction then such part shall be severed from the Service Agreement and the Service Agreement shall remain effective and enforceable, save for the severed part thereof.

25. PROHIBITED TRADING PRACTICES

General

The Company aims to maintain a fair and transparent trading environment for all clients. Any trading strategy or activity that is designed to exploit delays, errors, or inefficiencies in the Company's systems, liquidity, or pricing is strictly prohibited. The Company reserves the right to take corrective actions, including trade cancellations, account suspension, or termination, without prior notice.

Scalping

Scalping strategies are not permitted. Scalping is defined as the practice of opening and closing trades within a very short timeframe—typically a few minutes or less—to exploit minor price movements or latency in price feeds. Accounts engaging in scalping may have trades voided or accounts closed at the Company's discretion.

Arbitrage Trading

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The use of arbitrage trading strategies, including latency arbitrage, triangular arbitrage, or cross-broker arbitrage, is prohibited. Trades executed based on delayed or off-market prices may be canceled and profits removed.

Price Manipulation and Platform Abuse

Any attempt to manipulate prices, the trading platform, or execution systems—including order flooding, excessive order entry, or exploiting technical vulnerabilities—is strictly forbidden. The Company may void affected trades and restrict access to the trading account.

Automated Trading Systems

Automated trading systems (Expert Advisors or robots) are permitted only when used responsibly. Any use of EAs that generate excessive orders, engage in scalping, latency arbitrage, or other abusive strategies may result in suspension or removal of trading privileges.

Hedging Between Multiple Accounts

Opening opposite positions across multiple accounts, whether within the Company or between different brokers, for the purpose of manipulating exposure or exploiting delays, is not allowed.

News Trading Abuse

Opening or closing large positions immediately before, during, or after major economic news releases, with the intent to exploit temporary price spikes or delays in feed updates, is considered abusive and may result in trade cancellation.

Bonus and Promotion Abuse

Engaging in trading practices that aim solely to exploit bonus credits, trading incentives, or rebates—without genuine market exposure—is prohibited. The Company reserves the right to withdraw bonuses and associated profits.

Multiple Account Manipulation

Clients are not permitted to operate multiple accounts to circumvent trading restrictions, leverage limits, or other risk controls. Linked accounts identified as part of abusive trading activity may be suspended.

Third-Party and Unauthorized Access

Clients must not allow unauthorized third parties to access or trade on their accounts. The Company may disable accounts suspected of unauthorized use or fraudulent activity.

Misuse of Leverage

Engaging in trading behavior that excessively utilizes leverage for the purpose of generating artificial exposure or increasing risk to the Company is prohibited.

Consequences of Breach

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If the Company determines that a client has engaged in any prohibited trading practice, it may, at its discretion:

- Void or reverse affected trades;
- Remove profits obtained through abusive practices;
- Suspend or permanently close the trading accounts; and/or
- Report the matter to relevant authorities or liquidity providers.

26. FAQs

26.1 Questions regarding the Terms and Conditions should be addressed, in the first instance, to the Customer Support Department.

26.2 **Customer Support Department**

Email: Contact.Mauritius@askservicesintl.net

Telephone: +23052971929

27. ADDITIONAL CONTACTS

27.1 **Dealing Department Telephone:** +23052971929

27.2 **Compliance Department Email:** Ask.Mauritius@askservicesintl.net